

Director of Revenue Cycle Management (RCM)

Location: Remote (U.S.-based)

Employment Type: Full-Time Hours

Overview

We are seeking a **Director of Revenue Cycle Management (RCM)** to oversee revenue cycle operations across one or more ABW healthcare clients. This role is responsible for driving performance against key metrics, managing teams, and partnering with clients to improve financial outcomes.

Key Responsibilities

- Oversee full RCM lifecycle: front-end, mid-cycle, and back-end operations
- Drive performance across key KPIs (e.g., DAR, denial rate, collections, aging)
- Manage/support billing, coding, and AR teams
- Partner with clients and internal leadership on performance improvement initiatives
- Identify and implement process improvements and automation opportunities
- Ensure compliance with payer and regulatory requirements
- Support client reporting, performance reviews, and escalations

Qualifications

- 7–10+ years of RCM experience with leadership responsibility
- Deep knowledge of billing, coding, and payer dynamics
- Proven track record of improving RCM performance metrics
- Experience with EHR/RCM systems (athena, Epic, eCW, etc.)
- Strong leadership and client-facing skills
- Ability to manage multiple clients, teams, and priorities

Additional Requirements

- Must be authorized to work in the United States
- Fully remote, full-time role